

Tenant Engine — End-user Guide

Take Example Services from a saved onboarding request through reviewed identity, configuration, commercial authority and domain readiness, ending at the activation handoff.

Use the current tenant, profile and permitted actions. Screenshots illustrate the application; example records and date fields may differ in your environment.

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Operating journey and preparation

Take Example Services from a saved onboarding request through reviewed identity, configuration, commercial authority and domain readiness, ending at the activation handoff.

Worked example and preparation

Reuse the Core organization. Use a unique TRAINING_TENANT code, an accountable training contact and only controlled DNS/evidence resources. Keep request, case and tenant IDs distinct.

Responsibilities

Role	Responsibility
Onboarding maker	Captures the request and supporting facts.
Independent reviewer	Decides registration, identity and configuration proposals.
Provisioning / commercial / domain owner	Completes the specific readiness check they own.

Terms used in this module

Term	Meaning
Registration	A reviewed request to establish a tenant.
Runtime tenant	The issued isolation identity used by services.
Tenant truth	A signed publication of current owner checks.
Activation	A later Tenant Control Plane lifecycle action.

The procedures below explain operation. Application captures use illustrative records. Record actual demonstration and UAT outcomes separately; a written expected result is not a recorded pass.

Choose the procedure for your business task

Business journey	Open the detailed steps
Resumable registration to runtime identity	<u>Create, save and review a tenant onboarding request</u> <u>Provision runtime identity and bind the organization</u>
Current evidence, settings and subscription	<u>Capture and independently review business identity evidence</u> <u>Publish typed tenant settings and restore a version</u> <u>Review a plan and bind a tenant subscription</u>

Business journey	Open the detailed steps
Verified domain and activation handoff	<u>Claim, verify, activate and revoke a tenant domain</u> <u>Resolve owner-step blockers and publish signed tenant truth</u>
Governed lifecycle change	<u>Maintain tenant relationships, branding, suspension and exit proposals</u>

CHAPTER 3

Create, save and review a tenant onboarding request

Open	Who acts
Tenant Engine → Tenant onboarding; Onboarding requests; Tenant registration review	Onboarding maker and reviewer

Create one resumable registration request tied to an existing responsible organization. Registration approval does not activate the tenant.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Proposed tenant code / name	TRAINING_TENANT with a unique suffix / Example Services Training	Distinguishes the tenant from the Core organization and IAM domain.
Tenant type	An offered eligible type	A new type has its own review before selection.
Responsible organization	The existing Example Services record	Establishes the business identity binding.
Accountable contact / Contact email	Approved training contact	Identifies responsibility for onboarding, not an access grant.
Target date / Onboarding reason / Readiness evidence references	A meaningful goal and attributable references	A target date is planning information; evidence must be inspectable.

Procedure and expected result

Step	Action	Expected visible result
1	Search Onboarding requests before creating another intake.	Resume a saved draft for the same intended tenant.
2	Enter the tenant, organization, contact and readiness fields. Save the draft.	A request reference and saved values are available.
3	Leave the form and reopen the request.	The draft survives navigation and retains the chosen organization.

Step	Action	Expected visible result
4	Submit the exact request for independent review.	Its stage changes to the submitted review state.
5	The reviewer checks the organization, type and evidence and records a reasoned decision.	The request shows the attributable decision.
6	Open Tenant onboarding cases and locate the corresponding case.	The case presents owner steps and next incomplete work.

SCREEN 1

Tenant onboarding review

Retained application capture · illustrative records · earlier UI may differ · select image to enlarge

SWOMB

MEDIFLEX Core > Onboarding requests

MF MEDIFLEX Core

Verified package

CORE JOURNEYS

Party directory

Onboard person

Onboard organisation

Add contacts or address

RELATED RECORD ADMINISTRATION

Address

Address assignments

Address geography

Classifications

Contact points

Contact assignments

Display names

Email contacts

Identifier metadata

Organisations

Organisation cases

Verified metadata package: mediflex-core

SHA-256 verified · API + screen activated atomically

Onboarding requests and readiness

Review saved requests, their audit trail and outstanding approval or bootstrap requirements.

Prepare onboarding

Search records

Search by name, kind or ID

2 records

Browser Tenant 1789908938223

BROWSER_TENANT_1789908938223 · SUBMITTED · E2E Core organisation 1789902688358 Edited · Browser operating unit 1789908938223 · 2026-09-20T18:25:39.887372+05:30

Browser Tenant 1789908847919

BROWSER_TENANT_1789908847919 · SUBMITTED · E2E Core organisation 1789902688358 Edited · Browser operating unit 1789908847919 · 2026-09-20T18:24:10.160048+05:30

Browser Tenant 1789908938223

Proposed tenant

Browser Tenant 1789908938223

Request state

SUBMITTED

Tenant type

Browser operating unit 1789908938223

Code

BROWSER_TENANT_1789908938223

Organisation

E2E Core organisation 1789902688358 Edited

Last saved

2026-09-20T18:25:39.887372+05:30

Readiness and approval (3)

REQUIREMENT	STATUS	DETAILS
Independent approval	PENDING	A separate authorized approver must review this request.
Tenant bootstrap	BLOCKED	Organisation binding, target identity and trusted actor provisioning require the governed bootstrap path.
Tenant type governance	BLOCKED	Selected type is DRAFT; catalogue approval is required.

Request history (4)

EVENT	WHEN	VERSION
SAVE	2026-09-20T18:25:38.638378+05:30	1
SAVE	2026-09-20T18:25:39.739352+05:30	2

When the result differs

Observation	Next action
The tenant type is unavailable	Complete tenant type review first.
The request is rejected	Read the reason, correct the supported draft/successor and resubmit; do not claim activation readiness.

Completion check

Show draft resumption, independent decision and the case reference.

Continue

Continue runtime provisioning and organization binding for the approved request.

CHAPTER 4

Provision runtime identity and bind the organization

Open	Who acts
Tenant Engine → Tenant runtime provisioning; Tenant runtime registry; Tenant organization binding	Authorized provisioning and binding owner

Translate an approved intake into the runtime references used by the platform and explicitly confirm the organization association.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Approved request	The exact accepted intake	A draft or rejected intake is not eligible.
Runtime tenant reference	The server-issued result	Do not substitute the request ID or a copied name.
Organization binding	The approved Core organization	The selected identity must agree with the intake.
Reason / execution evidence	The current owner action and receipt	Distinguishes a retry from a new provisioning request.

Procedure and expected result

Step	Action	Expected visible result
1	Open the approved intake in Tenant runtime provisioning.	The eligible request and current execution state are visible.
2	Inspect prior execution/readback before starting another attempt.	An existing runtime identity can be reused rather than duplicated.
3	Run the supported provisioning action.	The result issues or confirms the runtime tenant reference.

Step	Action	Expected visible result
4	Open Tenant runtime registry for that reference.	The runtime identity is readable independently of the intake.
5	Confirm Tenant organization binding and reopen the onboarding case.	The case relates request, runtime tenant and responsible organization correctly.

When the result differs

Observation	Next action
The response is interrupted	Check the runtime registry and receipt before retrying.
Organization binding disagrees	Resolve the approved intake/binding mismatch through its owner; do not overwrite an unrelated party.

Completion check

Show request ID, case ID, tenant ID and organization ID with their separate meanings.

Continue

Capture identity evidence and complete owner-specific readiness checks.

CHAPTER 5

Capture and independently review business identity evidence

Open	Who acts
Tenant Engine → Capture identity evidence; Identity evidence review; Check business identity	Evidence maker and independent reviewer

Establish attributable, current evidence for the organization behind the tenant; a typed claim alone is not verified identity.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Registered legal name / Registration number	The approved organization facts	Must agree with the organization being onboarded.
Issuing authority / Registration jurisdiction	The responsible registry and jurisdiction	Explains who issued the evidence.
HTTPS registry reference	A permitted authoritative evidence URL	Do not use a private session URL or arbitrary text.

Field	Value or selection	Meaning and effect
Review valid through	A future policy-compliant validity bound	Expired evidence can invalidate a later readiness check.
Evidence explanation	What was checked and supporting references	Retain custody references for documents used in the decision.

Procedure and expected result

Step	Action	Expected visible result
1	Select the intended runtime tenant in Capture identity evidence.	The legal evidence belongs to that tenant.
2	Complete legal, registry, jurisdiction and validity fields and save/submit.	The evidence proposal is available to its reviewer.
3	If a supporting file is needed, upload it through Document custody and inspect processing/scanning.	The file is admitted and readable before being relied on.
4	The reviewer compares the evidence and records the independent decision.	The approved evidence remains attributable and bounded.
5	Run Check business identity and return to the owner-step/case view.	The current result reflects the reviewed evidence, not merely file presence.

When the result differs

Observation	Next action
The file is quarantined or processing failed	Resolve custody/scan admission first; do not treat upload success as evidence approval.
Evidence expires or is revoked	Capture a valid successor and rerun the owner check.

Completion check

Show evidence scope, review outcome, validity and the resulting identity check.

Continue

Proceed to reviewed tenant configuration and commercial authority.

Publish typed tenant settings and restore a version

Open	Who acts
Tenant Engine → Tenant configuration review; Tenant configuration versions; Effective tenant configuration	Configuration maker and reviewer

Separate the proposed setting, the approval and the effective configuration publication consumed at runtime.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Target tenant	The runtime tenant reference	Prevents a valid setting being applied in the wrong isolation scope.
Configuration setting / Proposed value	An offered definition and value matching its declared type	A free-form name does not create a new definition.
Configuration reason / evidence reference	Why the setting changes and supporting authority	Enables review of operational impact.
Configuration version	The exact returned publication	Used for effective-state inspection and supported restoration.

Procedure and expected result

Step	Action	Expected visible result
1	Inspect Effective tenant configuration before editing.	The current value and publication are known.
2	Draft the selected setting for the target tenant with a typed value and reason.	The saved draft is separate from current configuration.
3	Submit and have the eligible reviewer compare current and proposed values.	A decision is recorded for the exact revision.
4	Publish the approved configuration and open Tenant configuration versions.	The issued publication identifies the effective snapshot.
5	Reopen Effective tenant configuration and verify the new value.	Runtime-facing configuration agrees with the publication.
6	For an approved restoration exercise, use Restore configuration version with the retained eligible version.	The restoration has its own evidence; prior history is preserved.

When the result differs

Observation	Next action
A proposed value fails validation	Check the selected definition and value type instead of storing a loosely formatted alternative.
The review is stale	Reload and rebase the intended change before a new decision.

Completion check

Show draft/current separation, decision, publication and effective readback.

Continue

Run configuration checks and hand the precise publication to TCP environment promotion.

CHAPTER 7

Review a plan and bind a tenant subscription

Open	Who acts
Tenant Engine → Commercial proposal review; Commercial subscriptions; Check commercial subscription	Commercial maker, reviewer and owner

A plan defines a commercial offering. A subscription links a specific tenant to an eligible reviewed plan and valid period.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Commercial plan	The exact offered plan/version	Creating or reviewing a plan does not enroll every tenant.
Tenant subscription	The intended tenant and reviewed plan	Keep tenant and plan references distinct.
Subscription period	The permitted start/end bounds	Future, expired or cancelled authority may fail current readiness.
Commercial reason / evidence	Supporting business approval	A textual assurance is not a substitute for a current subscription.

Procedure and expected result

Step	Action	Expected visible result
1	Inspect the existing commercial plans and select or propose the intended version.	The plan scope is known.
2	Complete commercial plan review through the offered proposal decision.	The version becomes eligible for subscription selection.
3	Set up the tenant subscription against that exact version and complete its review.	The tenant has its own subscription record.
4	Inspect Commercial subscriptions for state and period.	The current authority can be explained independently of plan existence.
5	Run Check commercial subscription and inspect the onboarding owner step.	A missing/expired subscription is shown as a specific blocker.
6	If cancellation is required, use Request subscription cancellation and review its effect before further operations.	Cancellation is governed and retained in history.

SCREEN 2

Commercial owner check: missing current subscription is shown as a blocker requiring an owner action

Retained application capture · illustrative records · earlier UI may differ · select image to enlarge

SWOMB

MEDIFLEX Core

Onboarding owner steps

MF

MEDIFLEX Core

Verified package

Find a workspace

Onboarding owner steps

TENANT OPERATIONS

Onboarding owner steps

Brower Tenant
1789915761882 · Verify
Business Identity

BLOCKED

Brower Tenant
1789915761882 · Establish
Commercial Subscription

BLOCKED

Brower Tenant
1789915761882 · Publish
Configuration

COMPLETED

Brower Tenant
1789915761882 · Publish
Tenant Truth

PENDING

Brower Tenant
1789915761882 · Activate
Environment

PENDING

Brower Tenant
1789917407927 · Verify
Business Identity

PENDING

Brower Tenant
1789917407927 · Establish
Commercial Subscription

PENDING

Brower Tenant
1789917407927 · Publish
Configuration

PENDING

Brower Tenant
1789917407927 · Publish
Tenant Truth

PENDING

Brower Tenant
1789917407927 · Activate
Environment

PENDING

10 visible records

Commercial check available

Tenant

Brower Tenant 1789915761882

Obligation

ESTABLISH_COMMERCIAL_SUBSCRIPTION

Step outcome

BLOCKED

Last execution

BLOCKED

Outcome details

Commercial subscription blocked: No current primary commercial subscription: a reviewed plan and contract must be established by Commercial Control

Last executed

2026-09-21T01:55:47.515811+05:30

Check commercial subscription

Activity history

OWNER_EXECUTION_BLOCKED

You · 21/09/2026, 01:52:00

Commercial subscription blocked: No current primary commercial subscription: a reviewed plan and contract must be established by Commercial Control

OWNER_EXECUTION_BLOCKED

You · 21/09/2026, 01:55:47

Commercial subscription blocked: No current primary commercial subscription: a reviewed plan and contract must be established by Commercial Control

Kernel · User guide

10 / 45

When the result differs

Observation	Next action
The plan exists but readiness is blocked	Check the tenant-specific subscription, its decision and period.
A subscription changes after a truth publication	Rerun commercial evaluation and publish current truth before activation.

Completion check

Show the plan version, separate tenant subscription and successful or deliberately blocked owner check.

Continue

Complete domain checks and the signed readiness handoff.

CHAPTER 8

Claim, verify, activate and revoke a tenant domain

Open	Who acts
Tenant Engine → Tenant domains → contextual domain actions	Domain maker, reviewer and DNS owner

Prove control of a hostname using the current issued DNS challenge before the platform activates it.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Hostname	A training hostname controlled by the demonstrator	Tenant domain ownership is different from an IAM authorization domain.
DNS challenge name/value	Copy the exact server-issued values	An old challenge or typed assertion is not current ownership proof.
Verification / challenge validity	The returned current result and expiration	DNS changes may require propagation before verification succeeds.
Activation / revocation reason	Explain the intended availability change	Verified ownership and activation are separate facts.

Procedure and expected result

Step	Action	Expected visible result
1	Inspect existing domain claims for the intended tenant.	You can reuse the current claim when appropriate.
2	Claim the hostname and complete the required review.	The accepted claim can issue an ownership challenge.
3	Place the exact current challenge in controlled DNS and use Check DNS ownership.	The server returns the observed verification result.
4	If needed, renew the challenge and publish its new value before verifying again.	Verification uses the current challenge.
5	Use Activate verified domain only when its prerequisites are satisfied.	The hostname becomes active through the permitted action.
6	For withdrawal, use Revoke domain and inspect the resulting state.	The domain history remains visible while future use is prevented.

When the result differs

Observation	Next action
DNS verification fails	Compare challenge name, value, current validity and propagation; do not bypass the check.
A verified domain will not activate	Inspect the current claim/review and tenant lifecycle prerequisites.

Completion check

Show current challenge, verification, activation state and their separate references.

Continue

Return to the onboarding owner steps and refresh domain readiness.

Resolve owner-step blockers and publish signed tenant truth

Open	Who acts
Tenant Engine → Onboarding owner steps; Tenant onboarding cases; Tenant truth publications	Accountable onboarding owner

Consolidate current owner checks into a signed readiness publication for the control plane. A progress summary does not replace current checks.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Owner step	The specific identity/configuration/commercial/domain check	Route the blocker to the module that owns its input.
Evidence references	Current reviewed source records	References must still be valid when evaluation runs.
Truth publication	Returned signed version and scope	The control plane consumes the approved readiness facts.
Next action	The incomplete owner action on the case	Use the case to continue work instead of restarting intake.

Procedure and expected result

Step	Action	Expected visible result
1	Open the saved onboarding case and inspect each owner step.	The first incomplete dependency is identifiable.
2	Follow the owning action, resolve its input and rerun its check.	The result changes only when the underlying authority is corrected.
3	Repeat for all required checks and inspect their freshness.	Readiness facts are current and tied to source references.
4	Publish signed Tenant truth through the permitted action.	A publication appears in Tenant truth publications.
5	Open that publication and retain its version/reference for TCP.	The activation handoff uses attributable current facts.

SCREEN 3

Tenant onboarding case: saved organization binding, owner-step progress and a blocked readiness result

Retained application capture · illustrative records · earlier UI may differ · select image to enlarge

SWOMB

MEDIFLEX Core

Tenant onboarding cases

MF

MEDIFLEX Core

Verified package

Find a workspace

Search tasks and workspaces

CORE JOURNEYS

5

Party directory

Onboard person

Onboard organisation

Add contacts or address

Party assurance

RELATED RECORD ADMINISTRATION

17

Address

Address assignments

Address geography

Classifications

Contact points

Contact assignments

Display names

Email contacts

Identifier metadata

Organisations

Organisation names

Organisation relationships

Parties

People

Search records...

All statuses

Refresh

Run configuration checks: saved successfully. All current required Tenant settings have valid reviewed publications

TENANT	STAGE
Wizard review test 1789933798557	Discarded
Wizard review test 1789933794089	Discarded
Wizard review test 1789933765468	Discarded
Wizard review test 1789933634036	Discarded
Wizard review test 1789933591181	Discarded
Browser Tenant 1789917407927	Onboarding
Browser Tenant 1789915761882	Onboarding
Correction proof 6e48252909	Awaiting review
Relection fixture	
17 visible records	

Onboarding case

Close details

Onboarding

Tenant

Browser Tenant 1789915761882

Tenant type

Browser operating unit 1789915761882

Organisation binding

Bound

Contact email

owner@example.test

Intake decision

APPROVED

Next recorded task

Verify Business Identity

Latest review reason

Independent browser review with matching evidence
1789915761882

Intake evidence reference

Corrected readiness evidence 1789915761882

Check business identity

Run configuration checks

Registration review →

Tenant settings, branding and domains →

Review latest identity evidence →

Capture identity evidence →

Draft a tenant setting →

Tenant code

BROWSER_TENANT_1789915761882

Organisation

E2E Core organisation 1789902688358 Edited

Accountable contact

Browser Test Owner

Requested target date

—

Recorded owner progress

1 of 5 owner steps recorded complete

Stored readiness — not activation approval

BLOCKED

Business reason

Verify tenant onboarding through Factory engines

Owner steps and outcomes

STEP	RESPONSIBLE OWNER	LAST STATE	LAST OUTCOME
Verify Business Identity	Business Identity	BLOCKED	Business identity checks blocked: No current business-identity obligation and owner decision are available for this tenant

When the result differs

Observation	Next action
The case looks complete but evaluation blocks	Inspect current validity and source changes; rerun the relevant owner check.
An old truth is rejected	Publish a current result after resolving expired or changed evidence.

Completion check

Show a blocker, its owner correction and the signed truth consumed by the next module.

Continue

Use TCP Activation and restoration with the verified environment, current policies and entitlements.

Maintain tenant relationships, branding, suspension and exit proposals

Open	Who acts
Tenant Engine → Tenant operations; Tenant relationships; Published tenant branding; Tenant change review	Tenant administrator and reviewer

Manage governed tenant changes while preserving the isolation identity and its history. Exit request and final exit closure have different owners.

Fields: what to enter and why

Field	Value or selection	Meaning and effect
Change type	Parent link, relationship end, branding, suspension or exit request	Choose the action matching the intended business change.
Target tenant / related tenant	Exact saved references	A parent relationship must not reassign another tenant's data.
Branding values	The permitted branding inputs	Preview must be tied to the selected tenant.
Reason / expected version	Current business explanation and selected revision	Prevents a stale decision replacing newer changes.

Procedure and expected result

Step	Action	Expected visible result
1	Inspect the current tenant and relevant relationship/branding state.	The existing values are available for comparison.
2	Open the contextual change proposal matching the requirement.	Only that change type is being requested.
3	Save and submit the proposal with a clear reason.	The current tenant remains effective until the required decision.
4	The reviewer decides the exact proposal in its owning change context.	The decision and applied result can be traced together.
5	Read back relationships or branding preview and inspect history.	Only the approved change is reflected.
6	For exit, retain the accepted request and continue governed closure in TCP.	A requested exit is not represented as completed closure.

When the result differs

Observation	Next action
The record changed before review	Reload the latest proposal and compare again.
Suspension or exit affects active work	Inspect dependencies and use the supported lifecycle owner actions rather than deleting tenant records.

Completion check

Show before/after, decision and the boundary between an accepted request and executed lifecycle change.

Continue

Follow the TCP exit/activation handbook for execution and restoration.

CHAPTER 11

Appendix · Screen and action directory

▼ Open the complete screen or declared-field reference

Use search or the authorized module menu first. Links open the named application route and retain IAM checks; record-specific actions may need selection context. Labels are refreshed from the available application route registry where a matching route exists. The earlier inventory supplies the remaining owner entries.

Screen / action	Area	Route/reference	Page permission reference
Propose tenant type	Tenant onboarding	core-tenant-type	mediflex-core.core-tenant-type.view.view
Tenant onboarding	Tenant onboarding	core-tenant-onboard	mediflex-core.core-tenant-onboard.view.view
Onboarding requests	Tenant onboarding	core-tenant-requests	mediflex-core.core-tenant-requests.view.view
Tenant type review	Tenant governance	tenant-review-types	mediflex-core.tenant-review-types.view.view
Review tenant type	Contextual record action	tenant-review-types-decision	mediflex-core.tenant-review-types-decision.view.view
Tenant registration review	Tenant governance	tenant-review-requests	mediflex-core.tenant-review-requests.view.view

Screen / action	Area	Route/reference	Page permission reference
Review tenant request	Contextual record action	tenant-review-requests-decision	mediflex-core.tenant-review-requests-decision.view.view
Tenant runtime provisioning	Tenant operations	tenant-bootstrap-queue	mediflex-core.tenant-bootstrap-queue.view.view
Create runtime identity	Contextual record action	tenant-bootstrap-provision	mediflex-core.tenant-bootstrap-provision.view.view
Tenant runtime registry	Tenant operations	tenant-bootstrap-registry	mediflex-core.tenant-bootstrap-registry.view.view
Tenant organization binding	Tenant operations	tenant-org-queue	mediflex-core.tenant-org-queue.view.view
Bind approved organization	Contextual record action	tenant-org-bind	mediflex-core.tenant-org-bind.view.view
Draft tenant setting	Tenant configuration	tenant-cfg-create	mediflex-core.tenant-cfg-create.view.view
Submit configuration	Contextual record action	tenant-cfg-submit	mediflex-core.tenant-cfg-submit.view.view
Review configuration	Contextual record action	tenant-cfg-decide	mediflex-core.tenant-cfg-decide.view.view
Publish configuration	Contextual record action	tenant-cfg-publish	mediflex-core.tenant-cfg-publish.view.view
Restore configuration version	Contextual record action	tenant-cfg-rollback	mediflex-core.tenant-cfg-rollback.view.view
Tenant configuration review	Tenant configuration	tenant-cfg-workspace	mediflex-core.tenant-cfg-workspace.view.view
Tenant configuration versions	Tenant configuration	tenant-cfg-publications	mediflex-core.tenant-cfg-publications.view.view
Effective tenant configuration	Tenant configuration	tenant-cfg-effective	mediflex-core.tenant-cfg-effective.view.view
Propose tenant parent	Contextual record action	tenant-change-relationship_add	mediflex-core.tenant-change-relationship-add.view.view
Propose relationship end	Contextual record action	tenant-change-relationship_end	mediflex-core.tenant-change-relationship-end.view.view
Propose tenant branding	Contextual record action	tenant-change-branding_publish	mediflex-core.tenant-change-branding-publish.view.view
Propose tenant suspension	Contextual record action	tenant-change-suspend	mediflex-core.tenant-change-suspend.view.view
Request tenant exit	Contextual record action	tenant-change-exit_request	mediflex-core.tenant-change-exit-request.view.view

Screen / action	Area	Route/reference	Page permission reference
Review tenant change	Contextual record action	tenant-change-decide	mediflex-core.tenant-change-decide.view.view
Tenant operations	Tenant operations	tenant-change-targets	mediflex-core.tenant-change-targets.view.view
Tenant change review	Tenant operations	tenant-change-requests	mediflex-core.tenant-change-requests.view.view
Tenant relationships	Tenant operations	tenant-change-relationships	mediflex-core.tenant-change-relationships.view.view
Published tenant branding	Tenant operations	tenant-change-branding	mediflex-core.tenant-change-branding.view.view
Tenant branding preview	Tenant operations	tenant-change-brand-preview	mediflex-core.tenant-change-brand-preview.view.view
Claim tenant domain	Contextual record action	tenant-domain-domain_claim	mediflex-core.tenant-domain-domain-claim.view.view
Activate verified domain	Contextual record action	tenant-domain-domain_activate	mediflex-core.tenant-domain-domain-activate.view.view
Revoke domain	Contextual record action	tenant-domain-domain_revoke	mediflex-core.tenant-domain-domain-revoke.view.view
Check DNS ownership	Contextual record action	tenant-domain-verify	mediflex-core.tenant-domain-verify.view.view
Tenant domains	Tenant operations	tenant-domains	mediflex-core.tenant-domains.view.view
Run configuration checks	Contextual record action	tenant-owner-run	mediflex-core.tenant-owner-run.view.view
Onboarding owner steps	Tenant operations	tenant-owner-steps	mediflex-core.tenant-owner-steps.view.view
Check business identity	Contextual record action	tenant-identity-run	mediflex-core.tenant-identity-run.view.view
Capture identity evidence	Tenant evidence	tenant-evidence-capture	mediflex-core.tenant-evidence-capture.view.view
Review identity evidence	Contextual record action	tenant-evidence-decide	mediflex-core.tenant-evidence-decide.view.view
Revoke identity evidence	Contextual record action	tenant-evidence-revoke	mediflex-core.tenant-evidence-revoke.view.view
Identity evidence review	Tenant evidence	tenant-evidence-review	mediflex-core.tenant-evidence-review.view.view
Check commercial subscription	Contextual record action	tenant-commercial-run	mediflex-core.tenant-commercial-run.view.view

Screen / action	Area	Route/reference	Page permission reference
Publish commercial plan	Commercial control	commercial-plan	mediflex-core.commercial-plan.view.view
Set up commercial subscription	Commercial control	commercial-subscription	mediflex-core.commercial-subscription.view.view
Review commercial proposal	Contextual record action	commercial-decide	mediflex-core.commercial-decide.view.view
Request subscription cancellation	Contextual record action	commercial-cancel	mediflex-core.commercial-cancel.view.view
Commercial proposal review	Commercial control	commercial-review	mediflex-core.commercial-review.view.view
Commercial subscriptions	Commercial control	commercial-subscriptions	mediflex-core.commercial-subscriptions.view.view
Publish signed Tenant truth	Contextual record action	tenant-truth-run	mediflex-core.tenant-truth-run.view.view
Tenant truth publications	Tenant onboarding	tenant-truth-history	mediflex-core.tenant-truth-history.view.view
Renew DNS challenge	Contextual record action	tenant-domain-renew	mediflex-core.tenant-domain-renew.view.view
Tenant onboarding cases	Tenant onboarding	tenant-onboarding-cases	mediflex-core.tenant-onboarding-cases.view.view
Upload supporting document	Contextual record action	tenant-custody-upload	mediflex-core.tenant-custody-upload.view.view
Document custody	Custodia documents	tenant-custody-files	mediflex-core.tenant-custody-files.view.view
Scan for admission	Contextual record action	tenant-custody-scan	mediflex-core.tenant-custody-scan.view.view

CHAPTER 12

Appendix · Declared form field directory

▼ Open the complete screen or declared-field reference

Static field declarations from the screen inventory. Contextual forms can prefill or hide fields; current owner validation and effective Axis metadata remain authoritative. Required means the declaration marks the field required.

▼ Activate verified domain · 6 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Activate verified domain
Selected domain / domainId	select	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Capture identity evidence · 8 fields

Label / key	Type	Required	Options / lookup / help
Target tenant / targetTenantId	select	Yes	{ "operation": "mediflex-tenant.identity-evidence.targets", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Registered legal name / legalName	text	Yes	See the selected record and owner validation.
Registration number / registrationNumber	text	Yes	See the selected record and owner validation.
Issuing authority / authority	text	Yes	See the selected record and owner validation.
Registration jurisdiction / jurisdiction	text	Yes	See the selected record and owner validation.
HTTPS registry reference / registryReference	text	Yes	See the selected record and owner validation.
Review valid through / validUntil	date	Yes	See the selected record and owner validation.
Evidence explanation / notes	textarea	Yes	See the selected record and owner validation.

▼ Check DNS ownership · 2 fields

Label / key	Type	Required	Options / lookup / help
Selected domain / id	select	Yes	See the selected record and owner validation.
Domain version / recordVersion	select	Yes	See the selected record and owner validation.

▼ Check business identity · 2 fields

Label / key	Type	Required	Options / lookup / help
Selected identity step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.

▼ Check commercial subscription · 2 fields

Label / key	Type	Required	Options / lookup / help
Selected commercial step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.

▼ Claim tenant domain · 6 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Claim tenant domain
Domain name / domainName	text	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Commercial proposal review · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected proposal / id	select	Yes	See the selected record and owner validation.
Selected proposal version / recordVersion	select	Yes	See the selected record and owner validation.
Commercial decision / decision	select	Yes	Approve — source and terms checked; Reject — return for correction
Review rationale / reason	textarea	Yes	See the selected record and owner validation.

▼ Commercial subscriptions · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected subscription / subscriptionId	select	Yes	See the selected record and owner validation.
Selected subscription version / recordVersion	select	Yes	See the selected record and owner validation.
Cancellation reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Confirm the approved organization binding · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Binding reason / reason	textarea	Yes	See the selected record and owner validation.
Binding evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Create runtime identity from approved intake · 4 fields

Label / key	Type	Required	Options / lookup / help
Approved intake / id	select	Yes	See the selected record and owner validation.
Approved version / recordVersion	select	Yes	See the selected record and owner validation.
Provisioning reason / reason	textarea	Yes	See the selected record and owner validation.
Approval evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Document custody · 1 fields

Label / key	Type	Required	Options / lookup / help
Selected document / id	select	Yes	See the selected record and owner validation.

▼ Draft tenant setting · 5 fields

Label / key	Type	Required	Options / lookup / help
Target tenant / targetTenantId	select	Yes	{ "operation": "mediflex-tenant.configuration.targets", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Configuration setting / definitionId	select	Yes	{ "operation": "mediflex-tenant.configuration.catalog", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Proposed value / value	text	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Identity evidence review · 11 fields

Label / key	Type	Required	Options / lookup / help
Selected evidence / id	select	Yes	See the selected record and owner validation.
Selected evidence version / recordVersion	select	Yes	See the selected record and owner validation.
Evidence decision / decision	select	Yes	Accept — registry checked independently; Reject — evidence insufficient or incorrect
Decision rationale / reason	textarea	Yes	See the selected record and owner validation.
Selected evidence / id	select	Yes	See the selected record and owner validation.
Selected evidence version / recordVersion	select	Yes	See the selected record and owner validation.
Decision rationale / reason	textarea	Yes	See the selected record and owner validation.
Selected evidence draft / captureId	select	Yes	See the selected record and owner validation.
Selected draft version / recordVersion	select	Yes	See the selected record and owner validation.
Supporting document / file	file	Yes	See the selected record and owner validation.
Selected document / id	select	Yes	See the selected record and owner validation.

▼ Onboarding owner steps · 8 fields

Label / key	Type	Required	Options / lookup / help
Selected owner step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.
Selected identity step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.
Selected commercial step / id	select	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.
Selected Tenant truth step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.

▼ Propose relationship end · 6 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose relationship end
Relationship to end / relationshipId	select	Yes	{"operation": "mediflex-tenant.changes.relationships", "labelField": "name", "valueField": "id", "loadMode": "EAGER"}
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Propose tenant branding · 9 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant branding
Brand name / brandName	text	Yes	See the selected record and owner validation.
Background color / primaryColor	text	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Text color / textColor	text	Yes	See the selected record and owner validation.
Welcome message / welcome	textarea	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Propose tenant parent · 6 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant parent
Parent tenant / parentTenantId	select	Yes	{ "operation": "mediflex-tenant.changes.targets", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Propose tenant suspension · 5 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant suspension
Change reason / reason	textarea	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Propose tenant type · 3 fields

Label / key	Type	Required	Options / lookup / help
Type code / code	text	Yes	See the selected record and owner validation.
Type name / name	text	Yes	See the selected record and owner validation.
Definition reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Publish commercial plan · 10 fields

Label / key	Type	Required	Options / lookup / help
Plan code / planCode	text	Yes	See the selected record and owner validation.
Plan name / planName	text	Yes	See the selected record and owner validation.
Version label / versionLabel	text	Yes	See the selected record and owner validation.
Commercial edition / editionId	select	Yes	{ "operation": "mediflex-tenant.commercial.read_editions", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
HTTPS terms reference / termsReference	text	Yes	See the selected record and owner validation.
Terms owner / source system / termsOwner	text	Yes	See the selected record and owner validation.
External terms revision / termsRevision	text	Yes	See the selected record and owner validation.
Plan scope and description / description	textarea	Yes	See the selected record and owner validation.
Plan valid through / validUntil	date	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Proposal reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Publish configuration · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected configuration / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Publish signed Tenant truth · 2 fields

Label / key	Type	Required	Options / lookup / help
Selected Tenant truth step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.

▼ Record an independent decision · 8 fields

Label / key	Type	Required	Options / lookup / help
Selected record / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Decision / decision	select	Yes	Approve; Reject
Review reason / reason	textarea	Yes	See the selected record and owner validation.
Selected record / id	select	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Decision / decision	select	Yes	Approve; Reject; Return for corrections
Review reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Renew DNS ownership challenge · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected domain / id	select	Yes	See the selected record and owner validation.
Domain version / recordVersion	select	Yes	See the selected record and owner validation.
Renewal reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Request subscription cancellation · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected subscription / subscriptionId	select	Yes	See the selected record and owner validation.
Selected subscription version / recordVersion	select	Yes	See the selected record and owner validation.
Cancellation reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Request tenant exit · 5 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Request tenant exit

Label / key	Type	Required	Options / lookup / help
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Restore configuration version · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected configuration / id	select	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Review commercial proposal · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected proposal / id	select	Yes	See the selected record and owner validation.
Selected proposal version / recordVersion	select	Yes	See the selected record and owner validation.
Commercial decision / decision	select	Yes	Approve — source and terms checked; Reject — return for correction
Review rationale / reason	textarea	Yes	See the selected record and owner validation.

▼ Review configuration · 5 fields

Label / key	Type	Required	Options / lookup / help
Selected configuration / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Review outcome / decision	select	Yes	Approve; Reject

Label / key	Type	Required	Options / lookup / help
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Review identity evidence · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected evidence / id	select	Yes	See the selected record and owner validation.
Selected evidence version / recordVersion	select	Yes	See the selected record and owner validation.
Evidence decision / decision	select	Yes	Accept — registry checked independently; Reject — evidence insufficient or incorrect
Decision rationale / reason	textarea	Yes	See the selected record and owner validation.

▼ Review tenant change · 5 fields

Label / key	Type	Required	Options / lookup / help
Selected change / id	select	Yes	See the selected record and owner validation.
Selected change version / recordVersion	select	Yes	See the selected record and owner validation.
Review outcome / decision	select	Yes	Approve and apply; Reject
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Revoke domain · 6 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Revoke domain
Selected domain / domainId	select	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Revoke identity evidence · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected evidence / id	select	Yes	See the selected record and owner validation.
Selected evidence version / recordVersion	select	Yes	See the selected record and owner validation.
Decision rationale / reason	textarea	Yes	See the selected record and owner validation.

▼ Run configuration checks · 2 fields

Label / key	Type	Required	Options / lookup / help
Selected owner step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.

▼ Scan supporting document · 1 fields

Label / key	Type	Required	Options / lookup / help
Selected document / id	select	Yes	See the selected record and owner validation.

▼ Set up commercial subscription · 8 fields

Label / key	Type	Required	Options / lookup / help
Target tenant / targetTenantId	select	Yes	{"operation": "mediflex-tenant.commercial.read_target_s", "labelField": "name", "valueField": "id", "loadMode": "EAGER"}
Approved plan version / planVersionId	select	Yes	{"operation": "mediflex-tenant.commercial.read_plans", "labelField": "name", "valueField": "id", "loadMode": "EAGER"}
HTTPS contract reference / contractReference	text	Yes	See the selected record and owner validation.
Contract owner / source system / contractOwner	text	Yes	See the selected record and owner validation.
External contract revision / contractRevision	text	Yes	See the selected record and owner validation.
Subscription start date / startDate	date	Yes	See the selected record and owner validation.
Subscription valid through / validUntil	date	Yes	See the selected record and owner validation.
Proposal reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Submit configuration · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected configuration / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant change review · 5 fields

Label / key	Type	Required	Options / lookup / help
Selected change / id	select	Yes	See the selected record and owner validation.
Selected change version / recordVersion	select	Yes	See the selected record and owner validation.
Review outcome / decision	select	Yes	Approve and apply; Reject
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant configuration review · 13 fields

Label / key	Type	Required	Options / lookup / help
Selected configuration / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected configuration / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Review outcome / decision	select	Yes	Approve; Reject
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected configuration / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant configuration versions · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected configuration / id	select	Yes	See the selected record and owner validation.
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant domains · 17 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Activate verified domain
Selected domain / domainId	select	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Revoke domain
Selected domain / domainId	select	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected domain / id	select	Yes	See the selected record and owner validation.
Domain version / recordVersion	select	Yes	See the selected record and owner validation.
Selected domain / id	select	Yes	See the selected record and owner validation.
Domain version / recordVersion	select	Yes	See the selected record and owner validation.
Renewal reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Tenant onboarding · 9 fields

Label / key	Type	Required	Options / lookup / help
Proposed tenant code / tenant_code	text	Yes	See the selected record and owner validation.
Proposed tenant name / tenant_name	text	Yes	See the selected record and owner validation.
Tenant type / tenant_type_id	select	Yes	{"operation": "mediflex-tenant.types", "labelField": "name", "valueField": "id", "loadMode": "EAGER"}
Responsible organization / organisation_id	select	Yes	{"operation": "mediflex-tenant.organisations", "labelField": "name", "valueField": "id", "loadMode": "EAGER"}
Accountable contact / contact_name	text	Yes	See the selected record and owner validation.
Contact email / contact_email	email	Yes	See the selected record and owner validation.
Target date / target_date	date	No	See the selected record and owner validation.
Onboarding reason / reason	textarea	Yes	See the selected record and owner validation.
Readiness evidence references / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant onboarding cases · 69 fields

Label / key	Type	Required	Options / lookup / help
Selected record / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Decision / decision	select	Yes	Approve; Reject; Return for corrections
Review reason / reason	textarea	Yes	See the selected record and owner validation.
Approved intake / id	select	Yes	See the selected record and owner validation.
Approved version / recordVersion	select	Yes	See the selected record and owner validation.
Provisioning reason / reason	textarea	Yes	See the selected record and owner validation.
Approval evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Binding reason / reason	textarea	Yes	See the selected record and owner validation.
Binding evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Target tenant / targetTenantId	select	Yes	{ "operation": "mediflex-tenant.configuration.targets", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Configuration setting / definitionId	select	Yes	{ "operation": "mediflex-tenant.configuration.catalog", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Proposed value / value	text	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Configuration reason / reason	textarea	Yes	See the selected record and owner validation.
Configuration evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant parent
Parent tenant / parentTenantId	select	Yes	{ "operation": "mediflex-tenant.changes.targets", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose relationship end
Relationship to end / relationshipId	select	Yes	{ "operation": "mediflex-tenant.changes.relationships", "labelField": "name", "valueField": "id", "loadMode": "EAGER" }
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant branding
Brand name / brandName	text	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Background color / primaryColor	text	Yes	See the selected record and owner validation.
Text color / textColor	text	Yes	See the selected record and owner validation.
Welcome message / welcome	textarea	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant suspension
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Request tenant exit
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Claim tenant domain
Domain name / domainName	text	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected owner step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.
Selected identity step / id	select	Yes	See the selected record and owner validation.
Selected step version / recordVersion	select	Yes	See the selected record and owner validation.
Selected evidence / id	select	Yes	See the selected record and owner validation.
Selected evidence version / recordVersion	select	Yes	See the selected record and owner validation.
Evidence decision / decision	select	Yes	Accept — registry checked independently; Reject — evidence insufficient or incorrect
Decision rationale / reason	textarea	Yes	See the selected record and owner validation.
Selected evidence / id	select	Yes	See the selected record and owner validation.
Selected evidence version / recordVersion	select	Yes	See the selected record and owner validation.
Decision rationale / reason	textarea	Yes	See the selected record and owner validation.
Selected evidence draft / captureId	select	Yes	See the selected record and owner validation.
Selected draft version / recordVersion	select	Yes	See the selected record and owner validation.
Supporting document / file	file	Yes	See the selected record and owner validation.
Selected document / id	select	Yes	See the selected record and owner validation.

▼ Tenant operations · 37 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant parent
Parent tenant / parentTenantId	select	Yes	{ "operation": "mediflex-tenant.changes.targets", "labelField": "name", "valueField": "id", "loadMode": "EAGER"} }
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose relationship end
Relationship to end / relationshipId	select	Yes	{ "operation": "mediflex-tenant.changes.relationships", "labelField": "name", "valueField": "id", "loadMode": "EAGER"} }
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant branding
Brand name / brandName	text	Yes	See the selected record and owner validation.
Background color / primaryColor	text	Yes	See the selected record and owner validation.
Text color / textColor	text	Yes	See the selected record and owner validation.

Label / key	Type	Required	Options / lookup / help
Welcome message / welcome	textarea	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Propose tenant suspension
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Request tenant exit
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.
Selected tenant / targetTenantId	select	Yes	See the selected record and owner validation.
Selected tenant version / recordVersion	select	Yes	See the selected record and owner validation.
Change type / kind	select	Yes	Claim tenant domain
Domain name / domainName	text	Yes	See the selected record and owner validation.
Change reason / reason	textarea	Yes	See the selected record and owner validation.
Evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant organization binding · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected tenant / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Binding reason / reason	textarea	Yes	See the selected record and owner validation.
Binding evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant registration review · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected record / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Decision / decision	select	Yes	Approve; Reject; Return for corrections
Review reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Tenant runtime provisioning · 4 fields

Label / key	Type	Required	Options / lookup / help
Approved intake / id	select	Yes	See the selected record and owner validation.
Approved version / recordVersion	select	Yes	See the selected record and owner validation.
Provisioning reason / reason	textarea	Yes	See the selected record and owner validation.
Approval evidence reference / evidence	textarea	Yes	See the selected record and owner validation.

▼ Tenant type review · 4 fields

Label / key	Type	Required	Options / lookup / help
Selected record / id	select	Yes	See the selected record and owner validation.
Selected version / recordVersion	select	Yes	See the selected record and owner validation.
Decision / decision	select	Yes	Approve; Reject
Review reason / reason	textarea	Yes	See the selected record and owner validation.

▼ Upload supporting document · 3 fields

Label / key	Type	Required	Options / lookup / help
Selected evidence draft / captureId	select	Yes	See the selected record and owner validation.
Selected draft version / recordVersion	select	Yes	See the selected record and owner validation.
Supporting document / file	file	Yes	See the selected record and owner validation.

CHAPTER 13

Cross-module handoffs and the record references to retain

Next module	What to carry across	Open the related guide
Core	Maintain the responsible organization facts at their owner.	Core
Custodia	Inspect supporting-document admission and custody.	Custodia
Tenant Control Plane	Pass current signed truth, configuration and subscription authority for activation.	Tenant Control Plane
IAM	Administer user accounts and domain/profile assignments separately.	IAM

CHAPTER 14

Problem → responsible action → safe continuation

Procedure	Observed problem	Recovery
Create, save and review a tenant onboarding request	The tenant type is unavailable	Complete tenant type review first.
Create, save and review a tenant onboarding request	The request is rejected	Read the reason, correct the supported draft/successor and resubmit; do not claim activation readiness.
Provision runtime identity and bind the organization	The response is interrupted	Check the runtime registry and receipt before retrying.
Provision runtime identity and bind the organization	Organization binding disagrees	Resolve the approved intake/binding mismatch through its owner; do not overwrite an unrelated party.
Capture and independently review business identity evidence	The file is quarantined or processing failed	Resolve custody/scan admission first; do not treat upload success as evidence approval.
Capture and independently review business identity evidence	Evidence expires or is revoked	Capture a valid successor and rerun the owner check.
Publish typed tenant settings and restore a version	A proposed value fails validation	Check the selected definition and value type instead of storing a loosely formatted alternative.
Publish typed tenant settings and restore a version	The review is stale	Reload and rebase the intended change before a new decision.
Review a plan and bind a tenant subscription	The plan exists but readiness is blocked	Check the tenant-specific subscription, its decision and period.
Review a plan and bind a tenant subscription	A subscription changes after a truth publication	Rerun commercial evaluation and publish current truth before activation.
Claim, verify, activate and revoke a tenant domain	DNS verification fails	Compare challenge name, value, current validity and propagation; do not bypass the check.
Claim, verify, activate and revoke a tenant domain	A verified domain will not activate	Inspect the current claim/review and tenant lifecycle prerequisites.
Resolve owner-step blockers and publish signed tenant truth	The case looks complete but evaluation blocks	Inspect current validity and source changes; rerun the relevant owner check.
Resolve owner-step blockers and publish signed tenant truth	An old truth is rejected	Publish a current result after resolving expired or changed evidence.
Maintain tenant relationships, branding, suspension and exit proposals	The record changed before review	Reload the latest proposal and compare again.
Maintain tenant relationships, branding, suspension and exit proposals	Suspension or exit affects active work	Inspect dependencies and use the supported lifecycle owner actions rather than deleting tenant records.